



ROYAL CENTRAL
SCHOOL OF SPEECH & DRAMA
UNIVERSITY OF LONDON

Amos Connect Case Study

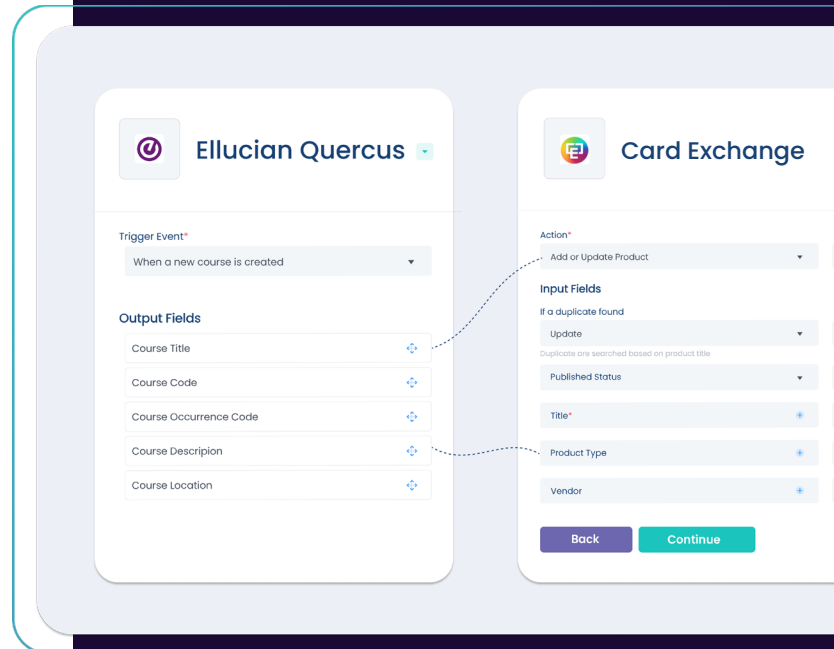
Improving the Student Experience at CSSD

What did we deliver?

The work at CSSD involved setting up real time integration between core platforms Quercus and the Student ID card printing system Card Exchange. This included student data such as preferred name, date of birth and the student photo captured during enrolment that data would automatically travel between these two points.

These integrations are bi-directional. For example, the student photo and student data including course end date would flow from Quercus into Card Exchange. The unique Card Exchange ID will flow back into Quercus to facilitate reporting.

Students were able to access their valuable ID card quicker than ever before.



Our work with CSSD (Royal Central School of Speech and Drama), a constituent of the University of London since 2005, is a classic example of Amos Connect automating data flow between systems to improve the student experience.

“The Royal Central School of Speech and Drama (CSSD) came to Amos with the need to integrate its newly adopted Student Information Management System with its ID Card System. After a period of looking at what was out in the market, Amos piqued Central’s interest with their unique offering of providing a full ‘integration-as-a-service.’ This meant that Amos would work with Central’s stakeholders to understand the integration requirements, implement it and then provide ongoing support thereafter.”

Charles Berumudez
Director of IT, CSSD

What we achieved for CSSD

We were faced with a challenging project timeline, where the integration had to go live alongside their Student system Go Live. However, we met the delivery date in time for their pilot enrolment cohort.

This stood us in good standing ahead of the main enrolment period.

Amos has years of experience working with the Quercus SIS and we were able to provide additional value to the CSSD team as they worked towards their key Go Live dates.

Where we go from here

We continue to support the CSSD team thanks to our "integration as a service" approach, where any integration related issues are managed by our Support team, backed by the Amos Service Level Agreement (SLA).

With budget secured for 2023/2024 CSSD seek to further invest in their Amos Connect integration platform, benefiting both students and staff alike.

Drive more value from your essential systems - Connect with an Amos education expert today

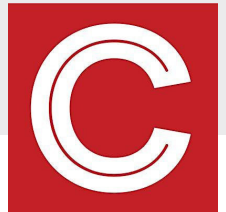
Book your discovery call today to see how Amos | Connect can simplify integration for you

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"The challenge was that we had a relatively short timeframe between scoping and go-live, but with Amos's in-depth expertise of the Student Information Management System as well as their Integration framework the whole project was successfully implemented to time and budget.

The whole process was fully Project Managed, with regular checkpoint and UAT phases, all relevant stakeholders also had access to a fully interactive project management tool where we could check on progress as well as view when milestones were reached and were ready for testing. The overall experience with Amos has been fantastic and is testament to Amos's people, process and their expertise."

Charles Bermudez
Director of IT, CSSD



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