



AMOS CONNECT

University for the Creative Arts Case Study

amos

THE NEED

UCA embarked on a project to move SITS to the Cloud with Tribal. They required an integration partner to deliver the “critical path” of cloud compliant integrations, as well as a platform for future innovation that could support institutional growth.

10 legacy integrations that delivered core dataflows in an out of SITS needed to be modernised and cloud ready.



UCA PROFILE



Leading Specialist
Art & Design University



9K
FTE Students



Tribal SITS
Longstanding User

“The AMOS platform was identified as a strategic enabler for UCA, enabling our University to modernise its approach to data integration and cloud adoption, providing the digital foundation to build future capability.”

Director of IT, UCA

THE CHALLENGE



Unsupportable legacy integrations



Lack of internal expertise



Challenging delivery timeframe

THE OBJECTIVE



Deliver a modern integration framework



Move to the Cloud



De-risk the institution

THE RECIPE FOR SUCCESS

With guidance from subject matter experts at UCA, Amos conducted a series of workshops to establish baseline business requirements for the core integrations.

These sessions also identified opportunities for process improvements and produced fully documented integration specifications. After completing a rigorous approval process, the Amos team began developing a comprehensive suite of 10 modernized, cloud-ready integrations, powered by the Amos Connect platform.



Jointly facilitated User Acceptance Testing (UAT) sessions, conducted by UCA and Amos, ensured the integrations met UCA's business requirements and expectations in full.

The deployment to the live environment was seamless, allowing UCA to immediately benefit from the "as-a-service" capabilities of the Amos platform. The Amos team monitored connectivity and ensured the smooth and reliable transfer of data across the platform.

THE RECIPE FOR SUCCESS



WHAT'S NEXT FOR UCA?




UCA has successfully transitioned into a “steady state” operation. Amos provides ongoing support and daily monitoring of live integrations, ensuring performance in line with the agreed Service Level Agreement (SLA).

The Amos team proactively notifies key UCA stakeholders of any issues as they arise, and works with UCA to deliver timely resolutions. Building on the success of the project, UCA continues to deploy new applications onto the Amos Connect platform.

PHASE 2

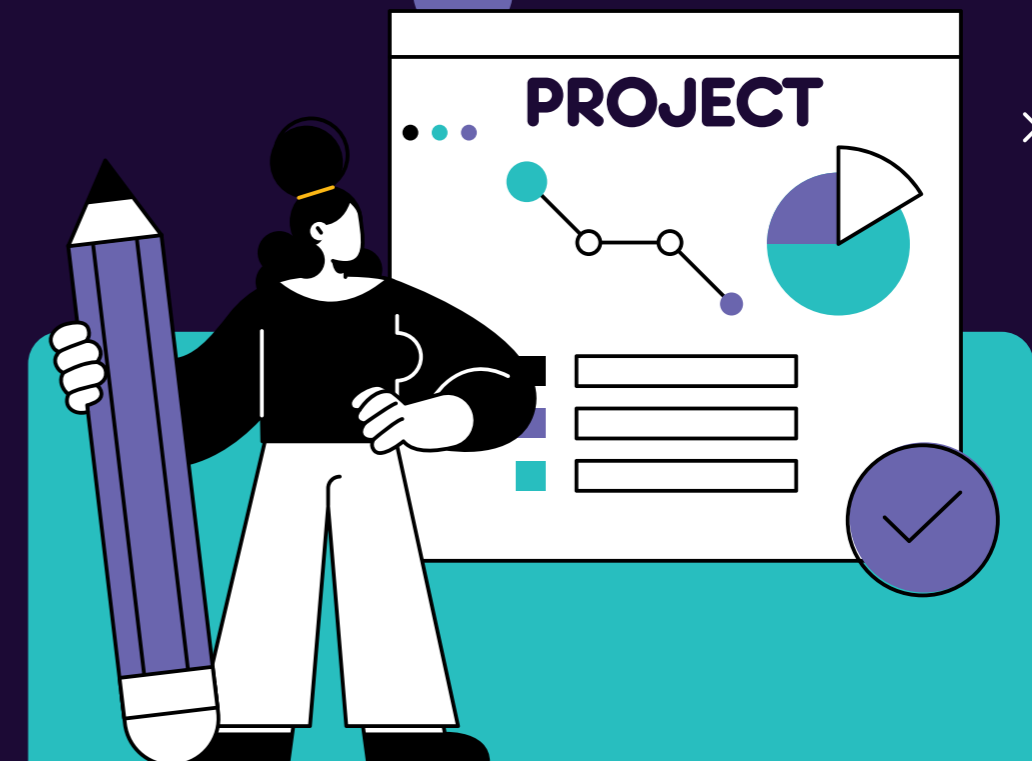
SITS to Syllabus Plus (Technology One)	Student Timetabling
SITS to Symplicity	Student Wellbeing
SITS to TargetX Salesforce	Student Recruitment

KEY STATS

 10 business critical integrations modernised	 42 individual data workflows supported daily	 Over 7 million messages brokered
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“The weekend of the Go-Live migration went smoothly, indebted to some very tight project management and very active support from UCA staff, the Tribal Team, and our outsourced integration service, Amos.”

Jim Nottingham, CIO of UCA





Want to learn how **Amos Connect** can transform your university?

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